

REGIONAL INFORMATION CENTER UPDATE

Spring 2010

RIC NEWS

New RIC Website – The South Central RIC has recently rolled out a new website at www.southcentralric.org. The new site will be the primary method of providing current information about RIC activities, services, projects, and news. Please send us your feedback!

Back-Up Generator Study for NOC Underway – The RIC is currently conducting an engineering study to determine the feasibility of installing a back-up generator for the RIC Datacenter. A generator is a key component of the RIC's ongoing disaster recovery efforts. The study is expected to be completed by May 31st. A summary of the generator project can be found on the RIC's website at www.southcentralric.org/resources.

793 Plan Submitted to SED – The Regional Advisory Council (RAC) and the BOCES District Superintendents have completed and approved the 793 Plan for 2010. The 793 Plan includes goals and strategies for the RIC for 2010-2013. The 793 Plan which is required annually was submitted to SED in April 2010. You can download this year's plan at www.southcentralric.org/resources.

SERVICE UPDATES

Application Testing for Windows 7 – RIC staff are in the process of testing Windows 7 with applications such as PowerSchool, eSchoolplus, MUNIS, Finance Manager, ClearTrack, WinCap, Message Display, Electronic Document Management, etc. Regular updates will be provided on the RIC website.

Electronic Health Records Management Systems Being Reviewed – Representatives from school districts throughout the region have been investigating Electronic Health Records Management software. The two products under review are SNAP and HEALTHOFFICE. For more information, please contact Mellisa Biddle at mbiddle@btboces.org.

Help Desk/Service Desk Update – The RIC continues to develop a new Help Desk/Service Desk to help make it easier for districts to get technical issues resolved quickly. Initial implementation is for districts participating in Regional Telecom, NSS, and Managed IT Services. The Service desk can be reached via phone between 7am-5pm M-F at 607-766-3714 or via email at servicedesk@southcentralric.org. We continue to investigate extended Service Desk hours of operation.

E-Rate Refunds Received – The RIC has received E-rate reimbursements for eligible telecommunications expenses from the 2008-09 fiscal year. The SCRIC processes the E-rate applications on behalf of districts participating in the Regional Telecommunications Service and the Broome-Tioga BOCES Telephone Interconnect Service. This year, total reimbursements for the region were just over \$1.4 million. For more information about your schools reimbursement, please contact Sue Gallagher at sgallagher@btboces.org.

BTDatashare renamed to SCRICDatashare – The BTDatashare website resource for CIO's has been redesigned and renamed to SCRICDatashare. For more information, visit www.southcentralric.org/scricdatashare.

Response to Intervention (RTI) – The RTI Module within AIS Edge is a cost effective, easy to use tool being used by school districts throughout the state. Complete RTI tracking consists of Universal Screening entry on all students, identifying at-risk students, tracking skill based goals and interventions, progress monitoring and reporting, graphing results, and full historical data tracking. For more information or a demo, please contact Joanne Demetry at jdemetry@btboces.org.