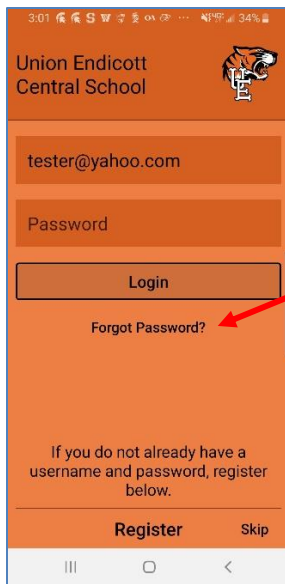


Summary: This document will assist you in resetting your password in order to log in to your district's mobile app *(We have used screenshots for Union Endicott here, but this applies to all district apps)*

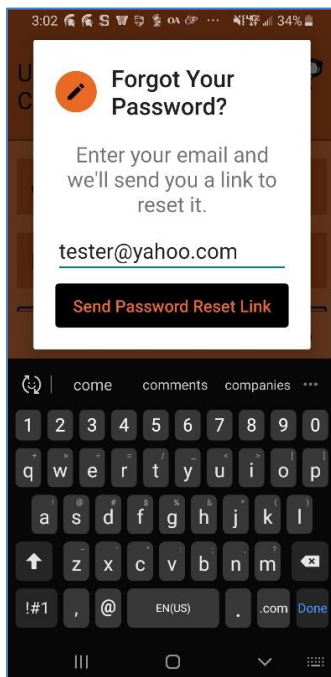
Prerequisites: You must have already registered in the app with an email address

Steps

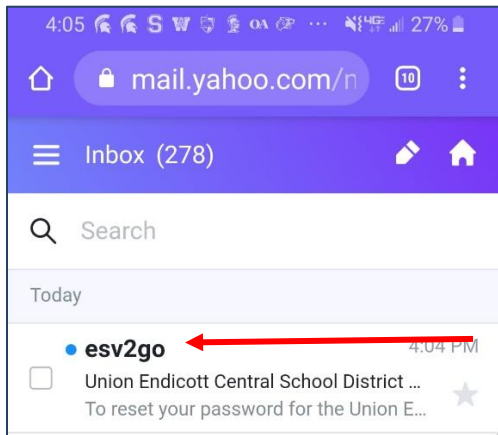
1. Click on **Forgot Password?**



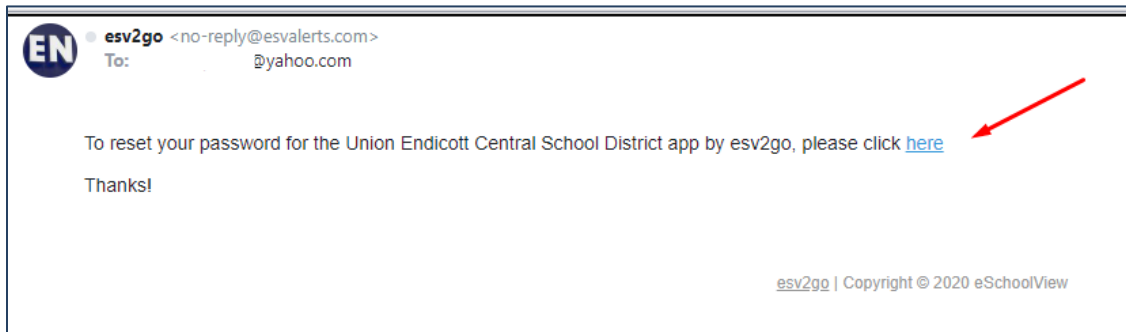
2. Enter the **same email address** you used to Register initially in the app



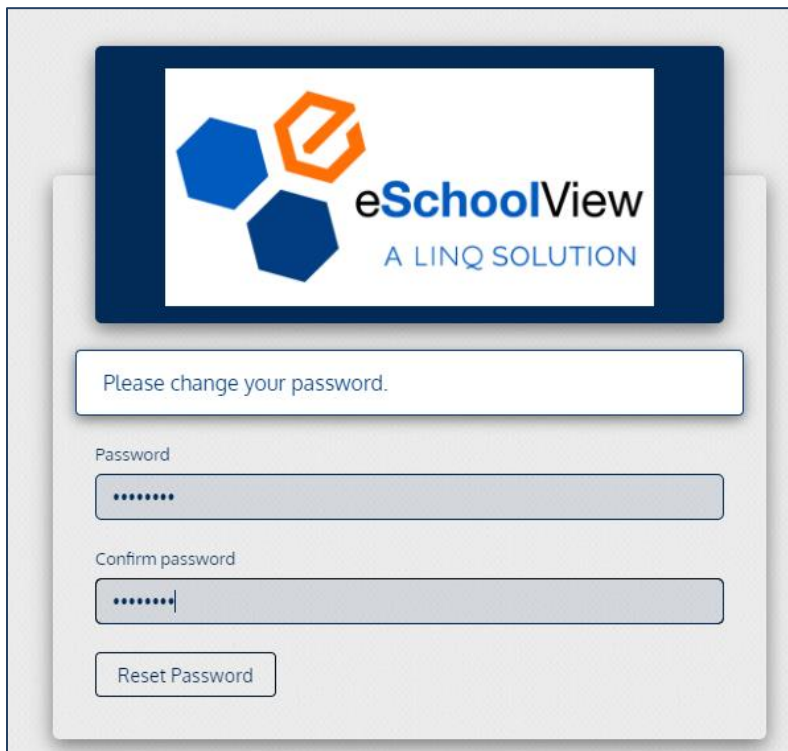
3. Wait a few minutes and check your email account (*if not there, check your junk mail*)
4. An email should come from **esv2go**



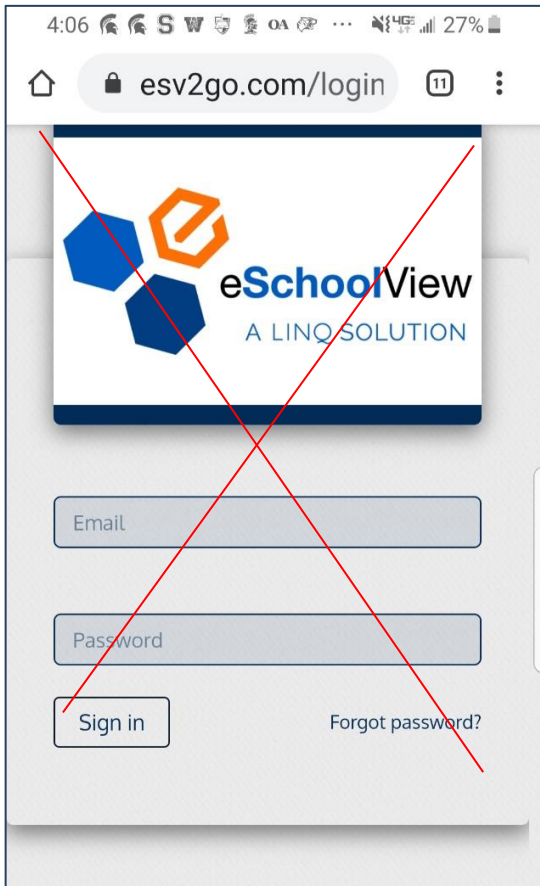
5. Click the link in the email to reset your password



6. Reset your password



7. if you get another screen asking you to log in, just **ignore it** and **return to your districts mobile app** to sign in



8. If all else fails, contact the district and they can reset the password for you